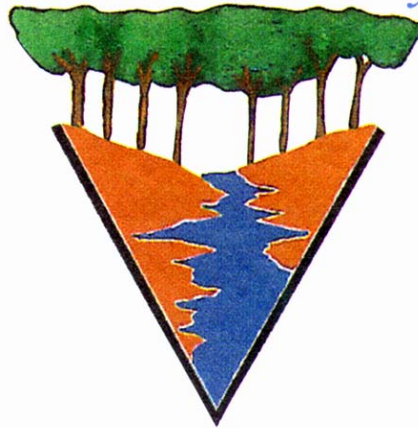


Collie River Valley



Shire of Collie

Support Services Directory

Last Updated 30 April 2008

This directory is intended to provide information on services available within the community of Collie. The provision of information that leads to the improvement of this directory is welcome. Additions and amendments can be made by contacting the Shire of Collie Community Development Officer.

Inclusion in this directory does not constitute endorsement by the Shire of Collie for the service being offered to the community of Collie.

Shire of Collie
87 Throssell Street
COLLIE WA 6225

Ph: (08) 97341000
Fax: (08) 97344072

colshire@collie.wa.gov.au

www.collie.wa.gov.au

CRISIS NUMBERS

Emergency (Police, Fire, Ambulance)	000
Collie Police	9734 1444
Collie Hospital	9735 1333
State Emergency Service	9734 5204
South West 24	1800 555 336
(Provides professional support for people in the South West who need to deal with depression; suicide; anxiety; drug use; alcohol abuse; & other mental health concerns)	
Alcohol & Drug Information Service	1800 198 024
Crisis Care	1800 199 008
Department for Child Protection	9734 1699
Family Drug Support	1300 368 186
Family Helpline	1800 643 000
Kids' Helpline	1800 551 800
Lifeline	13 11 14
Men's Domestic Violence Helpline	1800 000 599
Mensline Australia	1300 789 978
Parent Drug Information Service	1800 653 203
Parenting Helpline	1800 654 432
Pregnancy Counselling Australia	1300 737 732
Pregnancy Counselling Link	1800 777 690
Pregnancy Helpline	1300 139 313
Problem Gambling Line	1800 622 112
Poisons Information Centre	13 11 26
Sexual Assault & Rape Crisis Service (Waratah)	9791 2894
Waratah (9am – 5pm)	1800 017 303
Rape Crisis Line (a/h)	1800 199 008
Sexual Assault Resource Centre	1800 199 888
Suicide Emergency Service	1800 198 313
Women's Domestic Violence Helpline	1800 007 339

LISTED AGENCIES

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Children's Sexual Abuse Treatment Service - Kids and Teens Waratah

Collie Childcare and Early Learning Centre

Family Childcare – The Nest Family Resource Centre

Family Support Service - Collie Family Centre

Department for Child Protection

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Job Placement, Employment & Training

Navig8: Leaving & After Care Service - Mission Australia

School Chaplaincy - YouthCARE

School Volunteer Program

South West Online Youth Directory

South West Mental Health Child & Adolescent Unit

The Smith Family

Youth Focus

Appendix One: EDUCATION

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Allanson Primary School

Amaroo Primary School

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Fairview Primary School

Koolbardi Pre-School

St Brigids College

Wilson Park Primary School

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Anglican

Baptist

Catholic

Church of Christ

Foursquare

Uniting

CHILDREN'S SERVICES

Child / Adolescent Domestic Violence Service Kids and Teens Waratah

165 Spencer Street
Bunbury
Phone: 08 9792 4955
Fax: 08 9792 4959
Email: kidsandteens@waratah.asn.au

Specialising in family/domestic violence (5 – 15 years) . Visits Collie Community Centre each Tuesday 9.30am – 4.30pm. Individual, sibling, family and group counselling sessions are available.

Children's Sexual Abuse Treatment Service Kids and Teens Waratah

165 Spencer Street
Bunbury
Phone: 08 9792 4955
Fax: 08 9792 4959
Email: kidsandteens@waratah.asn.au

Individual and group counselling for children 5 – 12 years who have experienced sexual abuse / assault. Visits to Collie Community Centre every second Tuesday 9am – 5pm.

Collie Childcare and Early Learning Centre

81 Forrest Street
Collie
Phone: 08 9734 4200
Fax: 08 9734 2270
Email: collie_childcare@westnet.com.au

Quality childcare Mon – Fri 7am – 5pm for children under the age of 5 ½ years. Where places become limited, preference is given according to the Commonwealth Government's 'priority of access' guidelines. Childcare rebates available to eligible families.

Family Child Care The Nest Family Resource Centre

PO Box 1201
Busselton
Phone: 08 9752 4033
Fax: 08 9752 4772
Email: infor@nestcentre.com.au

Supports the provision of quality child care in a home environment for children 0 – 12 years. Services are currently being developed in Collie.

Family Support Service

Collie Family Centre

Cnr Lefroy & Forrest Streets

Collie

Phone: 08 97345343

Fax: 08 9734 5430

Email: cfamilyc@bigpond.net.au

Based at the Collie Community Centre, programs and services are provided to families with young children, particularly 12 years and under. Activities are low cost or free. Some of the activities that can be accessed are playgroup, toy library, parenting workshops and lifestyle courses. Open every Monday 9 –3 . Other days dependent on current programs.

Department for Child Protection

68 Wittenoom Street

Collie

Phone: 08 9734 1699

Fax: 08 9734 4266

Promotes and safeguards the well being of children, young people, families and communities. Addresses and responds to concerns for the well being of children, young people and families. Office open Mon – Fri 8.30am – 5.00pm.

Out of School Hours Care

Roche Park Recreation Centre

Coombes Street

Collie

Phone: 08 9734 4388

Care is available for children 5 – 12 years of age after school and during school holidays in a licensed program. Fee subsidies are available to eligible families.

COUNSELLING - GENERAL

Anglicare Financial Counselling

Phone: 08 9734 4490

Fax: 08 9734 1229

Email: fcs.collie@anglicarewa.org.au

Based at the Collie Community House, providing information, options, support and advocacy for individuals, families and groups of consumers. Assists clients to explore, develop, and implement strategies for redressing credit issues. Mon – Wed 8.15am – 3pm. Thurs 8.15am – 12pm.

Community Lounge

Collie Baptist Church

97 Throssell Street

Collie

A listening service for those who may need a listening and caring ear. Free coffee and tea are provided in a quiet therapeutic environment conducive to healing of mind and spirit, where people can meet each other and share as much or as little as they feel inclined. Open Tues & Wed 9.30am – 4.00pm, Thurs counselling sessions by appointment.

Counselling Service

Collie Family Centre

Cnr Lefroy & Forrest Streets

Collie

Phone: 08 97345343

Fax: 08 9734 5430

Email: cfamilyc@bigpond.net.au

A free counselling service for anyone who is concerned about their relationships with other people, or other family members, friends, and people they work with. Counselling available Monday and Thursday 9am – 4pm, by appointment.

South West Counselling Service

122 Adelaide Street

Busselton

Phone: 08 9754 2052

Fax: 08 9754 7000

Email: admin@swcounselling.org.au

Offers counselling, therapy and life skills to individuals, couples, families and groups. At the Collie Community Centre every Wednesday and the 1st and 3rd Monday of each month.

GENERAL

Coal Miner's Welfare Board

Provides once off grants to community groups for the development of their facilities and services. A subsidy is available for low income families to send children on approved school excursions. Application for this must be made through schools.

Collie Aboriginal Focus Group

c/- Harley Coyne
129 Aberdeen Street
Albany
Phone: 08 9842 3632

Coordinated by the Department of Indigenous Affairs, meets several times each year. Provides an opportunity for service providers to meet with local indigenous representatives and the Department to discuss issues of importance to the Aboriginal community.

Collie Day Care Centre

7 Vernon Street
Collie
Phone: 08 9734 2354
Fax: 08 9734 2806
Email: colliedaycare@bigpond.com.au

Centre based daycare for the frail aged and persons of any age with a mental and / or physical disability. Respite is also available at the centre, including overnight, to enable carers to have a break. Activities and meals are available daily, with outings arranged from time to time. Transport can also be provided for HACC eligible clients.

Department of Indigenous Affairs

129 Aberdeen Street
Albany
Phone: 08 9842 3632

DIA provides the Aboriginal community with support to develop economic and social programs. Also ensures the protection and preservation of Aboriginal heritage and culture.

Forrest Personnel

Phone: 08 9734 5645

A non profit employment agency for people with disabilities who are seeking employment.

**Local Area Coordination
Disability Services Commission**

Library Undercroft
Cnr Steere & Wittenoom St
Collie

Phone: 08 9734 5137

Fax: 08 9734 4864

Local area coordination is available to people with physical, sensory, neurological, cognitive and / or intellectual disability who are under the age of 60 at the time of contact. Assists individuals and their families / carers to utilize personal and local community networks, and access supports and services they need to pursue identified goals and needs.

Riding For the Disabled

Phone: 08 9734 5285

RDA is a non government, non profit, service run by volunteers. It conducts lessons in horse care and riding skills for people with a disability (including physical, intellectual or health).

Riverview Residence and Aged Care Facility

Pendleton Street
Collie

Phone: 08 9734 1831

Fax: 08 9734 5054

Currently provides residential care for 40 aged care residents. Residents' care needs are assessed by the Commonwealth Government's "Aged Care Assessment Panel" and their needs are met by Riverview's professional care staff. In addition to the aged care facility Riverview Residence operates 20 independent living units. A new aged care centre is currently being built in Vernon Street adjacent to the Collie District Hospital and will be called "Valleyview Residence".

Volunteer South West

Centerlink Office

Forrest St

Collie

Phone: 08 9734 3811

Fax: 08 9734 4711

Provides an interface between community organisations and volunteers, assisting to place volunteers in positions that meet the needs of both parties. Training opportunities are also provided to agencies and their volunteers. Office hours Tues and Wed 9am – 1pm.

HEALTH

Collie Community Health

WA Country Health Service – SW
Collie Hospital
Deakin Street
Collie
Phone: 08 9735 1450
Fax: 08 9735 1410

Allied and community health services are provided to the community of Collie. Services available cover asthma, immunization and disease control, child health, school health, child development, nutrition, physiotherapy, occupational therapy, speech pathology, social work, podiatry, cancer information and assistance, continence advice, alcohol and tobacco intervention, snoeselen therapy.

Doctor's Surgeries

Collie Medical Group
17 Johnston St
Collie
Phone: 08 9734 1233

Collie River Valley Medical Centre
24 Harvey Street
Collie
Phone: 08 9734 4111

Manjimup & Collie Aboriginal Health Service

Rear of Collie Medical Group
17 Johnston Street
Collie
Phone: 08 9734 3581
Fax: 08 9734 1296

Aims to improve access to mainstream health services for the local Aboriginal community. Assists with appointments with local general practitioners for both urgent care and comprehensive health checks. A range of community programs will be offered to assist the local community to make healthy changes to their lifestyle. Can also assist with specialist appointments, access to PATS or travel assistance where possible, advice and support. Available Mon –Thurs 8.30am – 4.30pm.

Silver Chain

52 Johnston Street
Collie
Phone: 08 9734 4344

The mission of Silver Chain is “to assist people in need to live in their community.” Within Collie services offered include home help, personal care, aged care packages, palliative care, respite, wound clinic, and country nursing services. Care is provided to assist clients to maintain or regain independence, to provide care for clients at home, or simply to enhance the lives of clients.

South West Community Drug Service Team

167 Spencer Street
Bunbury
Phone: 08 9721 9256
Fax: 08 9721 8375
Email: admin.swcdst@sjog.org.au

A multi disciplinary team working with the community to provide information, resources, consultation and education, with confidential counselling to anyone experiencing problems related to alcohol and other drug use. Visits Collie Community Centre alternate Tuesdays and Thursdays.

TenderCare

Phone: 08 9300 5515
Fax: 08 9300 5525

A service for adults under the care of a health professional who have a serious and persistent mental illness or disorder, particularly where it is giving rise to a social or living skill disability. Weekly or fortnightly visits are provided to the client to assist in developing living skills, building self esteem, providing respite for a regular carer, assisting in the accessing of social, recreational, leisure and hobby activities in the Collie / Bunbury region.

Understanding and Building Resilience**Injury Control Council WA**

Based at Bridgetown Hospital
Phone: 08 9782 1222
Fax: 08 9782 1230

A Collie working group has been established as a part of this program to develop a community action plan to build resilience and prevent suicide within the community.

PRACTICAL ASSISTANCE

Anglicare Emergency Relief Centre Anglican Parish of Collie

Wittenoom Street
Collie
Phone: 08 9734 5244
Fax: 08 9734 5244

Food parcels are provided to low income individuals and families in need of assistance. Ongoing support can be provided when clients link into the Anglicare Financial Counselling service. Food parcels available Mon, Wed, Fri 12.30pm – 2.30pm.

Bunbury Community Legal Centre

First Floor, 101 Victoria Street
Bunbury
Phone: 08 9791 3206
Fax: 08 9791 8162
Email: bunburyclc@westnet.com.au

Provides free preliminary legal advice and assistance in all areas of law to low income and disadvantaged people living in the South West. Visits Collie Community Centre each Tuesday 1.30pm-3.45pm

Collie Home Support Service

Margaretta Wilson Centre
99 Forrest Street
Collie
Phone: 08 9734 5353

Provides respite, minor maintenance and transport to the frail aged and disabled in our community. A shopper bus runs every Thursday for HACC eligible clients.

Collie Senior Citizens Centre / Meals on Wheels

99 Forrest Street
Collie
Phone: 08 9734 5133
Fax: 08 9734 5159

Recreation facilities for active seniors including indoor bowls, cards, bingo and needlework. Meals on wheels are delivered to residents in their own home on referral of a health professional. The centre is open Mon – Fri 9am – 4pm.

**Crisis Accommodation
Department of Child Protection**

Phone: 08 9734 1699

Crisis accommodation is available for clients that meet specific eligibility criteria

**Food For Life
Collie Foursquare Church**

46 Johnston Street

Collie

Phone: 089734 3796

Food parcels are provided on Fridays 10am – 12noon to any people that are in need.

Justice of Peace Signing Centre

Margaretta Wilson Centre

99 Forrest St

Collie

Phone: c/- 08 9734 5133

Justices of the Peace provide a free service on Mondays, 1.00pm – 2.45pm and Thursdays 9.30am – 11.45am for community members needing to have documentation witnessed.

**Op Shop
Anglican Parish of Collie**

Venn Street

Collie

Phone: 08 9734 5244

Fax: 08 9734 5244

Low cost, recycled clothing and household items available. Open Tues – Fri 10am – 3pm.

**Op Shop
St Vincent de Paul Society**

Princep St

Collie

Phone: 08 9734 2183

Low cost, recycled clothing and household items available. Open Thurs, Fri, Sat 10am – 12 noon.

Red Cross Shop

Steere Street

Collie

Phone: 08 9734 5559

Fax: 08 9734 559

Recycled clothes and household goods, clean rags for businesses, are available at nominal prices to the community, no eligibility requirements. Open Mon – Fri 9am – 4pm, Sat 9am – 12 noon.

South West Refuge

Phone: 08 9791 2894

Fax: 08 9791 2376

Email: swrefuge@primus.com.au

Provides safe supported accommodation for all women and their children in crisis caused by domestic / family violence.

Supported Housing Accommodation Program**Anglicare WA**

15 Molloy St

Bunbury

Phone: 08 9791 2836

Fax: 08 9721 5349

Provides support and advocacy to assist tenants fulfill their obligations and maintain a stable and positive tenancy. Visits Collie to see clients on a needs basis.

SHIRE SERVICES

Collie Public Library

Cnr Steere & Wittenoom Streets

Collie

Phone: 08 9734 1334

Fax: 08 9734 2018

Email: library@collie.wa.gov.au

Provides free and unbiased information in a variety of formats to the community of Collie. Membership is free. A range of items for all age groups are available for loan including books, movies, documentaries, magazines and jigsaws. Outreach services include Books on Wheels (for the housebound), Children's Book Week, Holiday Programs, Better Beginnings (for babies and toddlers). Remote access to the catalogue is available via the webpage. Open Monday and Friday 10am – 5.30pm, Tuesday and Thursday 10am – 7.30am, Saturday 9.30am – 12pm.

Roche Park Recreation Centre

Coombes Street

Collie

Phone: 08 9734 4388

Fax: 08 9734 3933

Provides a variety of sport and leisure services and facilities to the wider Collie community. Outside School Hours Care, Fitness classes with creche, toddler dance, skate nights, social netball, birthday parties, and venue hire are all offered at Roche Park. A number of sporting bodies are based at the Roche Park precinct.

Community / Youth Development Funds

87 Throssell Street

Collie

Phone: 08 9734 1000

Fax: 08 9734 4072

These Funds are aimed at assisting community based organisations undertake finite projects which can be shown to support the Shire's Vision Statement : "Council is committed to making Collie a community where people want to live, visit and invest." and which fulfils one or more of the Shire of Collie's community development strategies. Funding will only be provided for projects undertaken within the Shire of Collie. The funds are available to private, public and volunteer organisations that can demonstrate a direct positive influence on the Collie community. Application forms available from the Shire Office or www.collie.wa.gov.au

SUPPORT GROUPS

Australian Breastfeeding Association Bunbury Group

Phone: 08 9795 8633

Email: ababunbury@gmail.com

Monthly meetings are held on the first Friday of each month at the Collie Community House. Breastfeeding counselling, information and support is available via telephone contact at the above number, easiest access is after 4pm.

Breast Cancer Support

Phone: 08 9734 2520

Organises social gatherings from time to time for Breast Cancer sufferers / survivors.

Carers Support Group

Collie Daycare Centre

7 Vernon Street

Collie

Phone: 08 9734 2354

Meeting on the 3rd Friday of each month at 1pm, the group is there for carers in our community to meet together, share information and gain support. All carers are welcome.

YOUTH

Child / Adolescent Domestic Violence Service Kids and Teens Waratah

165 Spencer Street

Bunbury

Phone: 08 9792 4955

Fax: 08 9792 4959

Email: kidsandteens@waratah.asn.au

Specialising in family/domestic violence (5 – 15 years) . Visits Collie Community Centre each Tuesday 9.30am – 4.30pm. Individual, sibling, family and group counselling sessions are available.

Collie Police & Citizen's Youth Centre

105 Forrest Street

Collie

Phone: 08 9734 5767

Fax: 08 9734 5767

Email: colliepcyc@westnet.com.au

Offers a fitness centre open Mon – Fri 6am – 7.30pm with circuits, aerobics and seniors fitness and 'no falls' classes, air rifles, police rangers, kindy gym, and gymnastic. A school holiday program and youth 'hang out' program for children 10 – 16 years is coordinated by a Youth Officer.

Job Placement, Employment & Training (JPET)

40 Charles Street

Bunbury

Phone: 08 9791 3213

A program to help young people (15 – 21) who are homeless or might become homeless and are facing many personal and social difficulties to get things together so that they can get back to school, training or into a job. Support and advice is available on a confidential one to one basis. Visits Collie every Tuesday.

Navig8 – Leaving & After Care Service

Mission Australia

103 Clarke Street

Bunbury

Phone: 08 9721 1122

Fax: 08 9721 1133

A service for 14 – 25 year olds who are currently in, or have recently left DCP State care. The service provides advisory and practical support for young

people who are making the transition to independence. Will visit clients in Collie.

School Chaplaincy YouthCARE

Provides a chaplaincy service to schools in the Collie district. Students, staff, and their families can access mentoring, counselling, guidance and encouragement. Class and whole year group programs are also offered, including life skill and transition programs. Chaplains can be contacted through individual schools, details at the rear of this directory.

School Volunteer Program

112 Stoneham St
Tuart Hill
Phone: 08 9444 8646
Fax: 08 9444 8645
Email: svpwa@bigpond.com

Trained volunteers work one on one with students who are having difficulty coping with school, to become a mentor and role model, visiting with the student at school once a week for a minimum commitment of one term. Volunteers are usually seniors and retired people.

South West Online Youth Directory

youth.mysouthwest.com.au

A one stop shop for information on programs and services for young people in the south west. The directory is intended to provide community members, young people, families, and service providers with a clear pathway for accessing region specific, up-to-date information regarding services for young people.

South West Mental Health Child & Adolescent Unit

Stirling Street
Bunbury
Phone: 08 9726 5900
Fax: 08 9726 5999

Provision of mental health services to children, adolescents and their families. Referral is required from a health professional. Visits the Collie Community Centre each Monday afternoon.

The Smith Family

Shop 4 / 51 Forrest Street
Collie
Phone: 08 9734 4260
Fax: 08 9734 5867
thesmithfamily.com.au

The Smith Family Learning for Life program supports disadvantaged Australian children to create a better future through education. One of our key programs is the Scholarship Program, which provides direct financial assistance for school essentials such as books, school equipment and uniforms for children in low income families living/studying in Collie. Other programs include the Student 2 Student peer reading program, Unlimited Potential computer literacy program and our Tertiary Mentoring Program.

Youth Focus

Lotteries House
Victoria Street
Bunbury
Phone: 08 9361 4222 (duty officer)
Fax: 08 9791 3333
Email: youthfocus@yct.asn.au

Provides counselling and support for young people 12 – 18 years who are showing early signs of suicide, depression and self harm. Visits Collie every Thursday.

Youth Outreach Program**Jobs South West**

11 Burke Street
Bunbury
Phone: 1800 641 375
Fax: 08 97579153

Provides mentoring on a 'one to one' basis to young people (12 – 20 yrs) and their families where the young person is deemed at risk due to unemployment, disengagement, family problems, substance abuse, and / or criminal behaviour. Mentors provide guidance, information and support to young people, assisting with finding work / training and linking into other appropriate community services.

Appendix One

EDUCATION

Allanson Primary School, K - 7

Cameron Street
Allanson
Phone: 08 9734 1799

Amaroo Primary School, K - 7

Jones Street
Collie
Phone: 08 9734 1777

Collie Senior High School, 8 – 12

Wittenoom Street
Collie
Phone: 08 9734 1733

Collie TAFE

Wittenoom Street
Collie
Phone: 08 9734 2022

Fairview Primary School, K - 7

Vernon Street
Collie
Phone: 08 9734 1455

Koolbardi Pre – School, K -PP

Jones Street
Collie
Phone: 08 9734 2957

St Brigids College, K - 7

Prinsep Street
Collie
Phone: 08 9734 1097

Wilson Park Primary School, K - 7

Porter Street
Collie
08 9734 1500

Appendix Two

CHURCHES

Anglican

Venn Street

Collie

Phone: 08 9734 5244

Baptist

Cnr Prinsep & Elouera Streets

Collie

Phone: c/ - 08 9732 2018

Catholic

Cnr Prinsep & Medic Streets

Phone : 08 9734 2183

Church of Christ

Cnr Prinsep & Regent Streets

Phone: 08 9734 1361

Foursquare

46 Johnston Street

Collie

Phone: 08 9734 3796

Uniting

Cnr Venn & Harvey Streets

Collie

Phone: 08 9721 9598