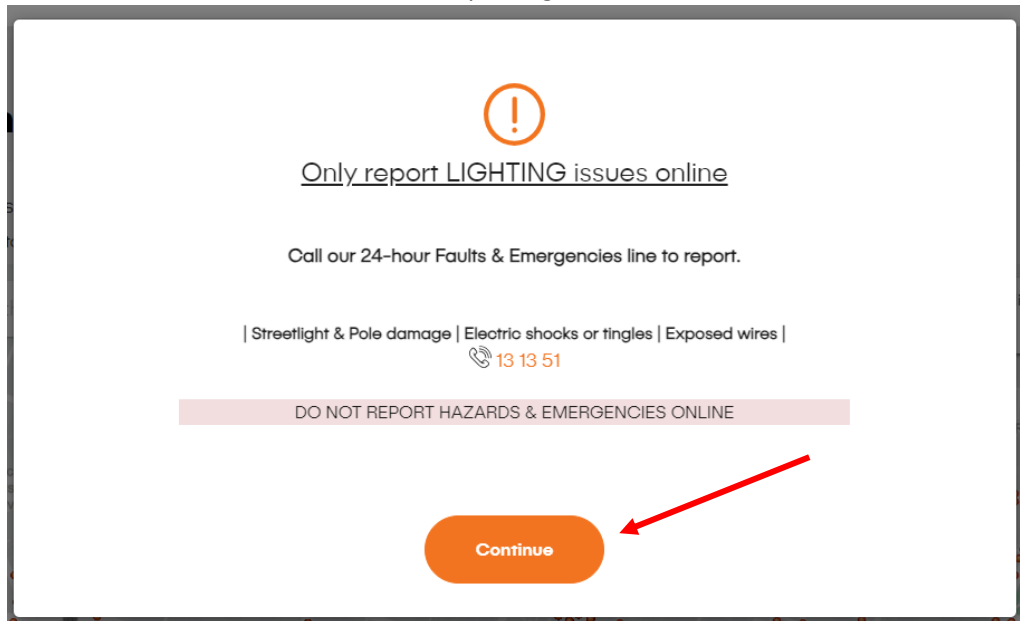
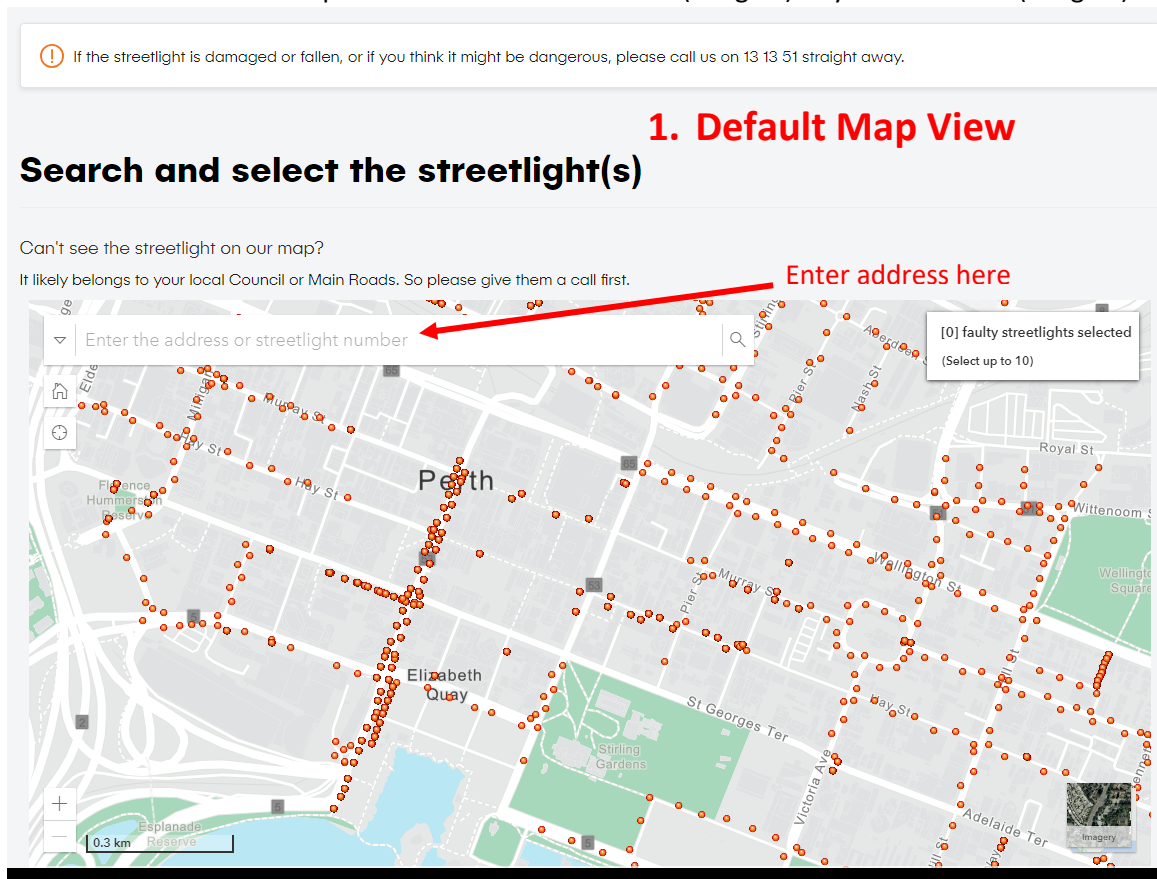


How to report a faulty street light

1. Visit the Western Power website for online reporting: <https://my.westernpower.com.au/streetlight-issues/>
Remember: If the streetlight is damaged or fallen, or if you think it might be dangerous, call Western Power on 13 13 51 straight away.
Click on Continue to move on to the reporting form.



2. Search for the area the affected streetlight/s are in. You can search a specific address, or a street to begin with. This will alter the map from the default Perth view (image 1) to your local view (image 2).



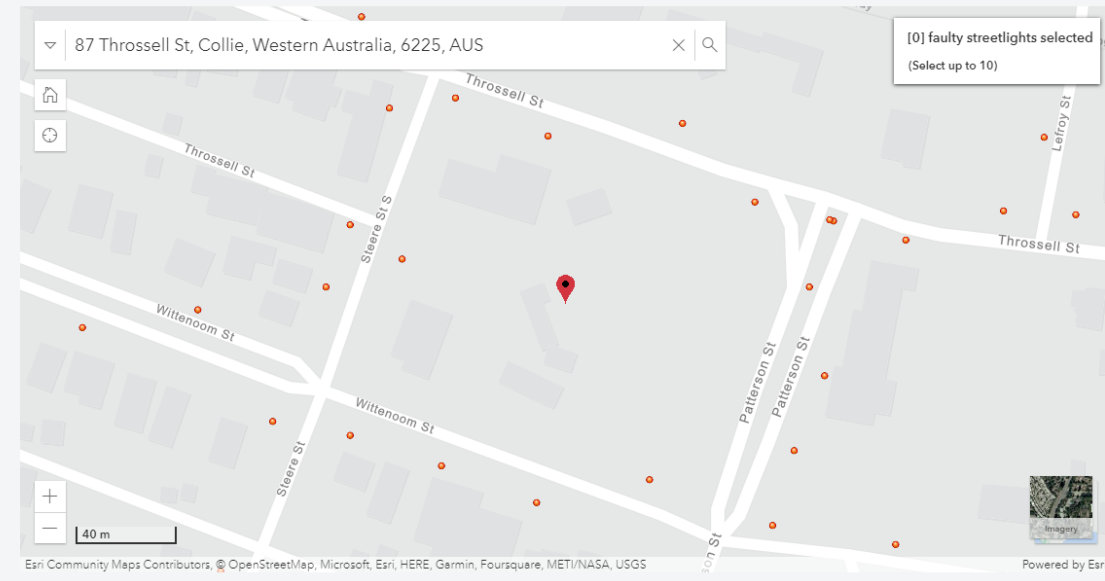
How to report a faulty street light

Search and select the streetlight(s)

2. Local Map View

Can't see the streetlight on our map?

It likely belongs to your local Council or Main Roads. So please give them a call first.

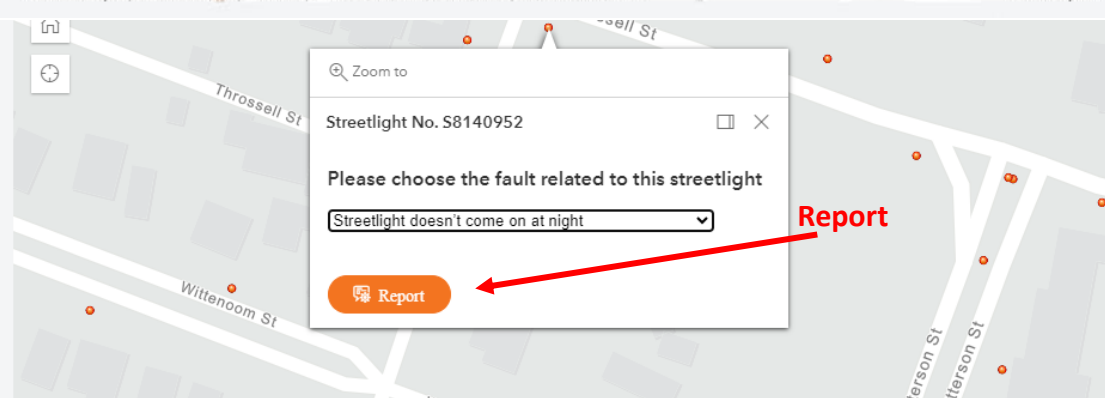
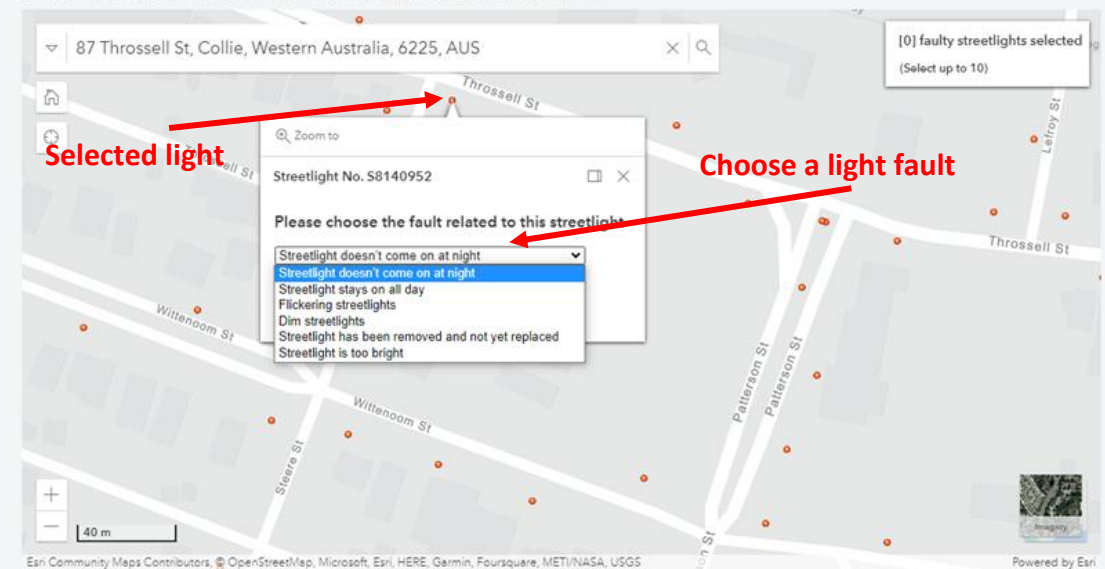


- Find the affected light (indicated by orange dots) and click to select. From the drop-down menu, choose the applicable light issue. Then click the orange report button. Repeat for as many lights as needed (Up to 10).

Search and select the streetlight(s)

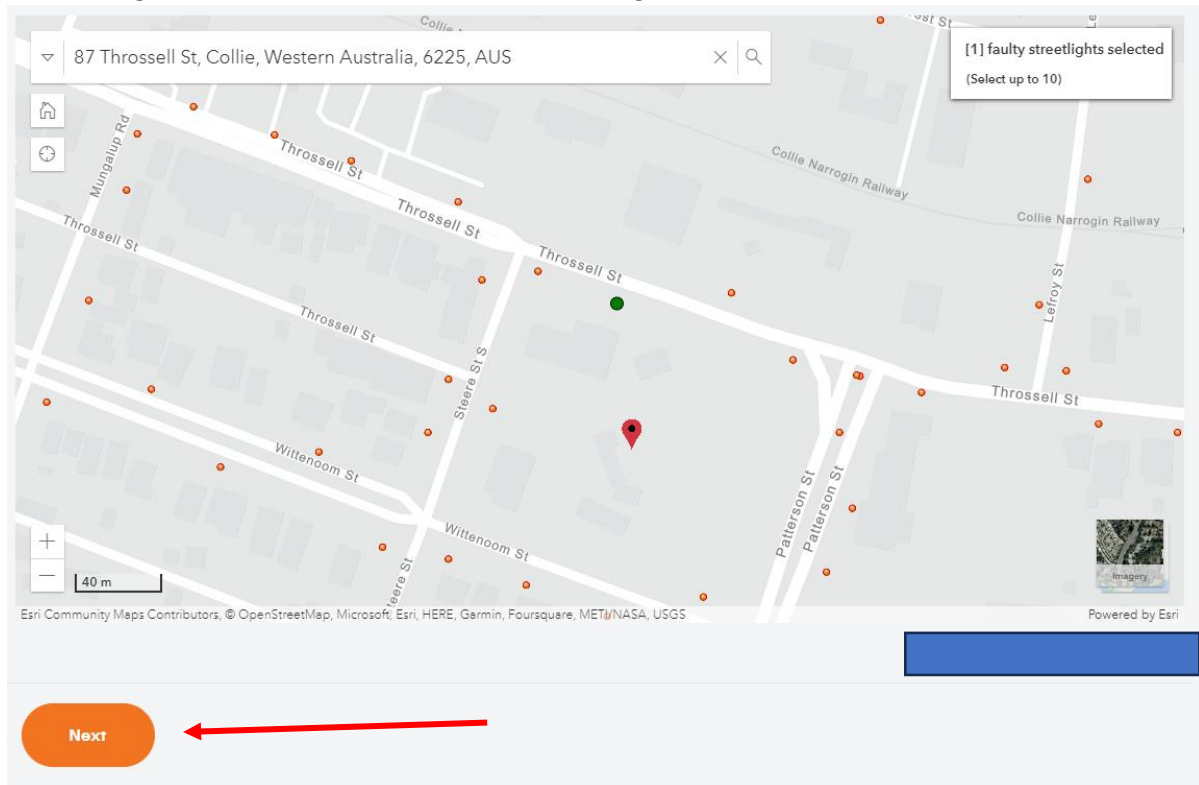
Can't see the streetlight on our map?

It likely belongs to your local Council or Main Roads. So please give them a call first.



How to report a faulty street light

4. When all lights have been selected, click on the orange Next button.



5. Complete the contact form with your information (Fields with a red asterisk are required) and click the orange Submit button.

How can we contact you?

<p>First Name *</p> <input type="text" value="Joe"/>	<p>Last Name *</p> <input type="text" value="Citizen"/>
<p>Keep me informed via: *</p> <p><input checked="" type="radio"/> Email <input type="radio"/> SMS <input type="radio"/> Do not contact</p>	
<p>Mobile Phone</p> <input type="text"/>	<p>Other Phone</p> <input type="text" value="Provide a telephone number"/>
<p>Email *</p> <input type="text" value="myname@email.com"/>	

Submit